No Light Troubleshooting (Bulb Model)

1. Try replacing the bulb. We recommend a quality Haag-Streit bulb, which you can purchase on the [Haag-Streit USA eShop](https://www.haag-streit.com/eshop).

![Image of a bulb and a box](image)

2. Use 1000 grit sandpaper to grind down excess solder that has turned black on the contact spring. Do not bend the spring and do not use a screwdriver! Stop grinding when the surface appears smooth.

3. If the problem persists, please fill out the Support Request form for additional assistance.