

No Light Troubleshooting (LED Model)

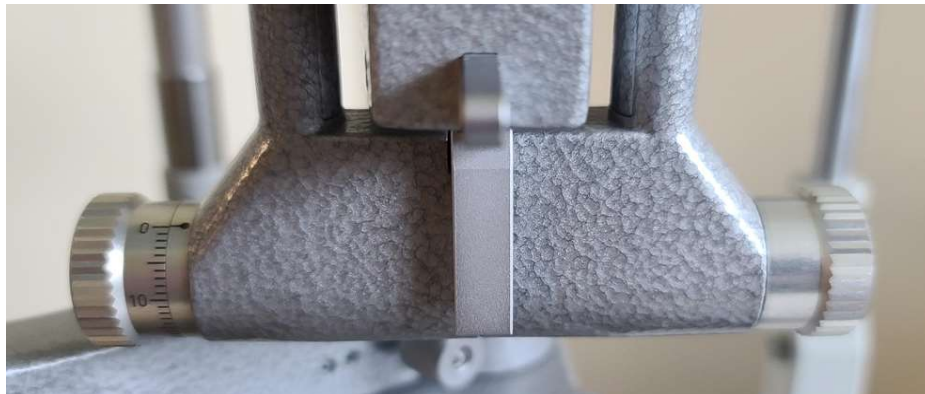
1. Confirm that green power switch on Power supply mounted under table or in drawer is on.
2. Identify if error state is present using lights on LED Head and back of Power Supply.



- a. The light on the left indicates the the background illumination status (ignore this light for BM)
 - b. The light on the right indicated the main illumination status.
 - c. Solid green indicates the LED is on
 - d. Blinking green indicates a standby state (knobs are turned off but Power Supply is on)
 - e. The middle LED on the head should never be illuminated. If it is give us a call @ 1-888-848-8923
3. If you have the red error state lights, preform the following procedure:
- a. Turn off Power Supply using green switch.
 - b. Unplug micro-usb cable from the back of the Power Supply (located to the left of the LED)
 - c. Reseat the micro-usb cable into the outlet making sure it has a good connection.
 - d. Turn on Power Supply using green switch and check LED Status
4. If No lights are present on the LED Head check the connection at the chinrest.



5. If you have Healthy State LED's but still no light try opening the Slit, using the Slit Adjust Control Knobs.



6. If issue persists contact Technical Services @ 1-888-848-8923